



SPECIAL ORDER POLICY

Special order products are those unique items that must be individually made by the manufacturer or are not approved stocking items at Galleher.

Special Order products include, but are not limited to, the following:

- LAUZON,SOMERSET,MULLICAN, • UNIQUE PATTERNS, WIDTHS & LENGTHS OF ANY
- TESORO,INDUS,BOEN,TUSCANY,SHEOGA MATERIAL TYPE
- HWP PARQUETS & UNFINISHED • ANY UNIQUE OR CERTAIN EXOTIC WOOD SPECIES
- MATERIALS • CUSTOM MANUFACTURED COLORS AND/OR PRODUCTS
- ROPPE

TERMS & CONDITIONS: Galleher requires a non-cancelable P.O. for these products. A non-refundable deposit may be required, depending upon the manufacturer or other circumstances. In some situations, the credit department may require full payment before an order is processed.

For all custom jobs from Galleher’s manufacturing mill customer may have to accept a 5% overage on each order.

DELIVERY: All special orders need to be shipped or “will called” within thirty (30) days after arrival at Galleher.

BILLING: After thirty (30) days, the full amount will be billed to you. This invoice will be due upon receipt.

NOTE: THERE ARE NO RETURNS OR CANCELLATIONS OF ANY SPECIAL ORDER. NO EXCHANGES OR EXCEPTIONS WILL BE MADE.

CUSTOMER:			
ACCOUNT#		ATTN:	
FAX#:		PO#	
SIDEMARK:		REFERENCE#	
ITEM#	PRODUCT DESCRIPTION	QUANTITY	UNIT PRICE (\$)
1.			
2.			
3.			
4.			
5.			
6.			
7.			

Please indicate your agreement by signing below:

PLEASE NOTE MATERIAL WILL NOT BE ORDERED UNTIL SPECIAL

*** ORDER POLICY FORM IS SIGNED AND FAXED BACK ***

Customer Name _____

Customer Signature _____ Date _____

Please fax back to: **(562) 356-4650 Patty Prieto**
Delivering Flooring Solutions
 9303 Greenleaf Ave. Santa Fe Springs, California 90670